

MK MAINTENANCE CAMPAIGN

BREAKDOWN SERVICE AWARENESS

We're dedicated to helping you handle over-the-road breakdowns safely and effectively. This campaign provides clear guidance on what steps to take if you find yourself in this situation.

BREAKDOWNS DURING BUSINESS HOURS

- ✓ **Contact Your Driver Manager Immediately:** Inform your Driver Manager as soon as a breakdown occurs. They will notify the shop and coordinate a plan to assist you promptly.

BREAKDOWNS IN CENTRAL, IL AFTERHOURS

- ✓ **Utilize Our Service Network:** We have established a strong service network in the Central, IL area, with warranty coverage through our trusted vendors. For most breakdowns, it's best to use these vendors or the MK Shop, as this is often more cost-effective. (A list of these vendors can be found in the Resource Library of the Drive MK App).

BREAKDOWNS OUTSIDE OF CENTRAL, IL AFTERHOURS

- ✓ **Call Canxxus Breakdown Service:** If your truck breaks down outside Central, IL, contact Canxxus Breakdown Service at 1-855-727-2873, using Account # MARVISULL
- ✓ **If the Truck is Safe to Operate:**
 - Proceed to the Nearest Location:
 - **Loves:** Once you arrive, call Canxxus to handle the payment
 - **Travel Centers of America:** Upon arrival, call Canxxus to manage the payment

